

Margaret R. Grundy Memorial Library
Museum Pass Program
Frequently Asked Questions

Please note, the library building is currently closed to the public; until further notice:

- Passes can be picked up at the library via [curbside pickup](#)
- Passes must be returned to the book drop, which is located in front of the library
- Library hours are limited at this time; check our [current hours](#) before picking up your pass

How do I reserve a pass?

Museum passes can be reserved online @ www.grundylibrary.org/mp using your library card and PIN. For further information, contact the Grundy Library at 215-788-7891.

Is there a charge to reserve and borrow a pass?

There is no charge to reserve and borrow a museum pass.

Who can reserve and borrow a pass?

Valid Grundy Library or Bucks County Public Library card holders with library accounts in good standing can reserve and borrow a museum pass.

NOTE: Library passes cannot be checked out using an e-Card.

How many passes can I reserve per day/month?

One museum pass can be reserved per day per library card. Each museum can be reserved one time per month, and up to four different museums can be reserved at one time.

How far in advance can I reserve a pass?

Reservations can be made up to 60 days in advance.

How many people are admitted to a museum per pass?

The membership conditions of each museum vary; to view these, click on "Learn More" below the museum graphic on the "By Museum" reservation screen.

What is the "Day of Use"?

"Day of Use" is the day you plan on visiting the museum. Passes may be picked up beginning at 1:00 pm the day prior to the "Day of Use" and must be returned by 11:00 am the day after the "Day of Use."

NOTE: The Grundy Library is closed on Sundays. If the "Day of Use" is Monday, passes must be picked up between 1:00 pm and 4:00 pm on Saturday or beginning at 11:00 am on Monday.

How do I cancel my reservation?

Reservations can be canceled any time before the "Day of Use." If the reservation is canceled on the "Day of Use" it will be considered a "No Show." You can cancel online by visiting www.grundylibrary.org/mp and logging into "My Account" or by calling the Grundy Library at 215-788-7891.

NOTE: To cancel a printable pass reservation, you must speak with a Grundy Library staff member.

What is a "No Show"?

If you do not pick up your pass by closing on the "Day of Use," or if you do not cancel your reservation prior to the "Day of Use," it will constitute a "No Show." Because demand for passes is extremely high, a "No Show" will result in new reservations being blocked.

- 2nd "No Show" - existing reservations are canceled and new reservations are blocked for 30 days
- 3rd "No Show" - a \$20 fine is charged, existing reservations are canceled and new reservations are blocked for 60 days

Where do I pick up my pass?

Passes can be picked up no earlier than 1:00pm the day prior to the "Day of Use." Passes can be picked up at the library via [curbside pickup](#).

NOTE: Select museums accept "Printable Passes" (indicated by the printer icon located next to the museum graphic). Once reserved, "Printable Passes" can be printed at any time for the reserved "Day of Use."

Do I need my library card to pick up the pass?

Yes, in order to pick up a pass the cardholder whose library card account was used to reserve the pass must be present and must have the physical library card used to reserve the pass with them.

Where do I return my pass?

Passes must be returned to the Grundy Library no later than 11:00 am on the date due back.

What is the late fine or replacement fee?

- The late fine for all passes is \$20 per day, with a maximum late fine of \$100
- If a museum pass is lost or damaged, the borrower is responsible for the full replacement fee, which varies according to each museum